Thank you for your interest in Tender Hearts at Home Senior Care

We serve the entire greater Cincinnati area including Hamilton, Butler, Warren, and Clermont counties. Tender Hearts at Home is centrally located in the heart of the City of Montgomery.

With a large and skilled team of caregivers and an experienced administrative team, Tender Hearts at Home is the area's highest quality non-medical, private duty, care company. We specialize in quality, one-on-one care in the home...wherever home may be.

Why Tender Hearts at Home?

• **Family Owned & Operated –** We are a Cincinnati family owned and operated company. Decisions regarding care of loved ones often involves the entire family, so a family-run company offers a unique perspective on these important decisions.

• **Not a Franchise** – Tender Hearts at Home is not a Franchise. We own our own company, without the operational restrictions of a franchised care company, so we have the flexibility to quickly adapt to our client's needs.

.

• **Our Services –** We are proud to have a distinguished reputation for high-caliber caregivers. Our caregivers take a holistic approach to our clients by encouraging independence and engaging them in physical, mental and social activities. Our caregivers can assist with meal preparation, personal hygiene, bathing, medication reminders, transportation and much more.

• **We are available 24/7 –** We are available by phone 24 hours a day, seven days a week. We don't rely on voicemail, even during evenings and weekends. We are on call day or night for all the clients we're privileged to serve.

• **Our Network –** We are the trusted provider of home care services to the clients of assisted living and nursing communities, hospitals and senior centers throughout the area. Our clients are referred to us from many channels, and we continue to build relationships within the community on a daily basis.

• **Our Caregiver Screening** –Our caregivers are all thoroughly screened. We check work references, criminal backgrounds and driving records .In addition, all our caregivers have a TB test and drug screen. Finally, we administer our exclusive Caregiver Quality Assurance™ Assessment. The test rates honesty, kindness and moral behavior, all essential traits in our employees.

• **They Are Our Employees** - Unlike some senior care companies (who simply serve as a referral agency and do not employ their caregivers), all of our STNAs and Caregivers are employees of Tender Hearts at Home and are on our payroll.

• **Our Caregiver Training –**Our exclusive Certified Companion Aid and Personal Care Aid Programs™ train our caregivers to provide assistance to our clients in the areas of nutrition, physical exercise, mental stimulation sociability and safety.

• **Flat Rate –** We have a flat rate hourly fee structure. These rates are inclusive of bonding and insuring, employee taxes and workers compensation.

• **No Long-Term Contract –** We do not require a long-term contract. Our clients stay with Tender Hearts at Home only as long as they are 100% satisfied. We set up scheduled visits based on when you need them.

• **Our We Will Be There Guarantee –** Our patented Arrival Assurance System requires that caregivers check-in and check-out for visits from a home phone, or our scheduling team is notified immediately. In the event a caregiver is delayed, Tender Hearts at Home will find a suitable replacement right away.

• **Demonstrated Longevity** - Having served the greater Cincinnati area for years, we have the organizational strength to provide quality, dependable care for your loved ones.

• **An Impeccable Reputation** - Cincinnati area media, clients, and local senior care professionals all regard Tender Hearts at Home as the caregiving company that “sets the bar.”

Call 513-234-0805.
Visit us at www.TenderHeartsatHome.com.